

JCCS Europe Vendor User Guide

What is JCCS?

The **Joint Contingency Contracting System (JCCS)** is a system that was created in 2006 to help US contract office personnel locate vendors overseas to contract with for US government contracts. an application to support identifying available vendors in your AOR and making sure they are safe to contract with and pose no threat to US assets or personnel.

- Centralized repository of vendors by region
- CAGE Code validation and referral
- Vendor Review
- Tooltips (1) to support users
- Flexible user management tools, so one person might manage multiple companies, or multiple people might work together on a single company.
- Internal Message Wall
- Account Status Indicators
- Solicitation feed from SAM and from local contract officers advertising available work.

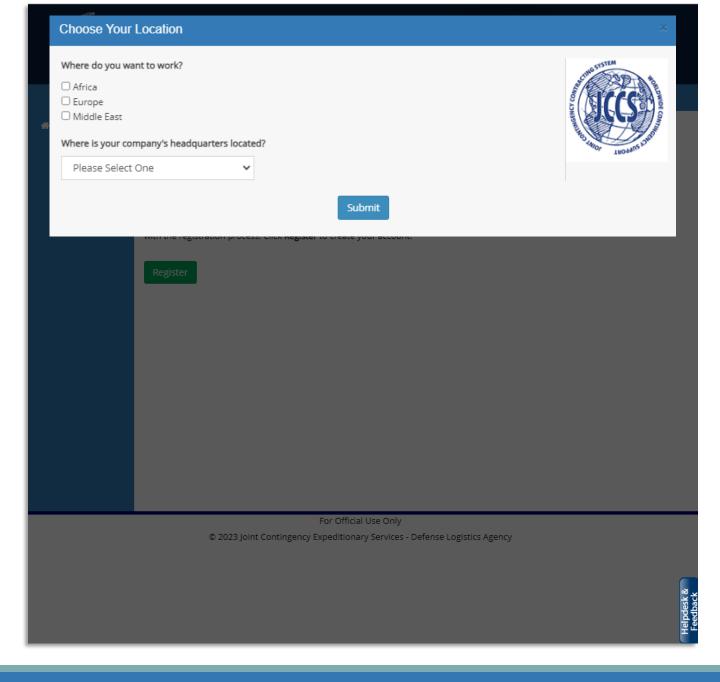


Vendor Registration



System Messages

- 1. Read the *JCCS Privacy Notice* and *Usage* Messages.
- 2. All the data you enter in the JCCS system is protected and accessed only by authorized US personnel. They have been trained to strictly protect your private information.
- 3. Click I understand and wish to proceed.



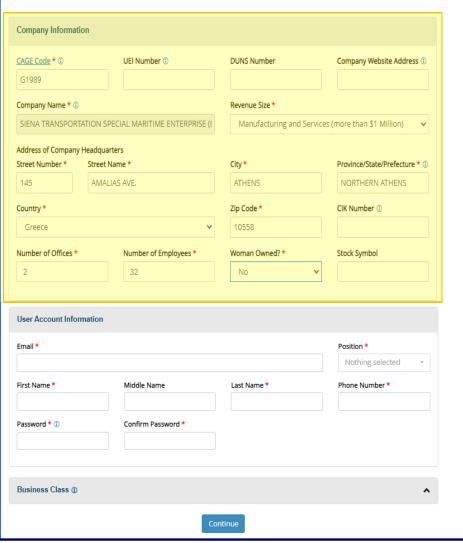
Choose Your Location

- 1. Select Europe, or Europe, Africa and Middle East
- 2. Select your Headquarters location
- 3. Click Submit
- It is important to note that only contract office personnel can review your account.
- 5. This notice explains the process for registration and review of your account by US Government contract office personnel. Please also read the Protect Your Data message which explains steps you should take to avoid falling prey to fraud.
- 6. It is important to note that only contract office personnel can review your account.
- 7. The JCCS Helpdesk is specifically forbidden to review your account, submit your account for review, or tell you your account status. The helpdesk is for technical assistance for the website only.
- 8. After reading each section of these notices, check the boxes for both I have read and understood these notices.



→D Sign In





For Official Use Only

© 2024 Joint Contingency Expeditionary Services - Defense Logistics Agency

Vendor Basic Profile

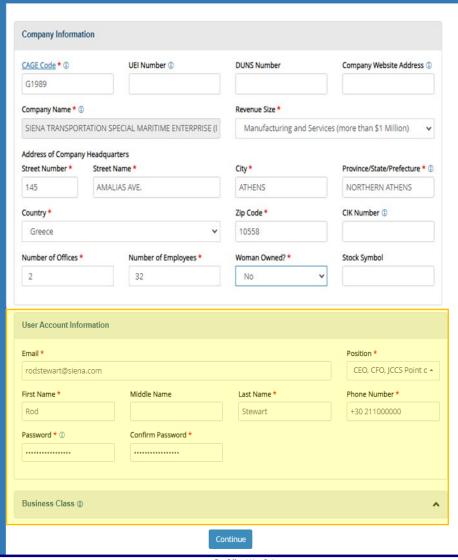
- **1. CAGE Code**: In order for you to register your company within JCCS, you must enter your company's Cage Code.
- **UEI Number**: The Unique Entity Identifier is replacing the DUNS number. You can get a UEI number by going to the SAM website at www.sam.gov.
- **3. DUNS Number**: This is optional.
- **4. Company Website:** Enter your company's website
- **Company Name**: Entering your Cage Code will automatically populate this field.
- Revenue Size: Please select one.
- 7. Address: Make sure to enter your street number and street name separately, and do not abbreviate your city or province/state/prefecture. JCCS has to accommodate address formats from all over the world, and contract office personnel will not be able to search for your company effectively if you use abbreviations.
- 8. CIK Number: If you are a publicly traded vendor headquartered in Europe, enter this number.
- **9. Stock Symbol**: This is a unique identifier used to represent publicly-traded companies in a specific market. If you entered a CIK number, you will need to input your Stock Symbol as well.
- **Number of Offices/ Employees**: For large companies, you may round your employee number to the nearest 10.
- **1. Woman Owned**: Please select Yes or No if your company is owned by a Woman.







Home



User Basic Profile

- **1. Email**: This will also be your login for the JCCS website.
- **2. Position**: Click the dropdown box to select one or multiple positions.
- **3. Phone Number**: This should be the number you use for work.
- **4. Password**: Your password must be a strong password with a minimum of 15 digits and at least one capital letter, lower case letter, symbol, and number. our user profile information.
- **5. Business Class:** Select the Business Class applicable to your business and that your company actually performs.
- 6. Click **Continue** at the bottom of the page.

Europe Registration Notices

What happens next?

- 1. You will receive an email to activate your account.
- 2. Log in and complete your questionnaire. Your account cannot be reviewed until your questionnaire is complete.
- 3. If you are being considered for a contract, a contract officer will submit your account for review.

Important Notice

Your account will not be reviewed automatically. If a member of a contract office wants to consider you for an award, then they will review your JCCS account and submit you for approval. Only a member of a contract office can submit your account for approval.

Please note that the JCCS helpdesk is strictly forbidden to answer questions about your account status and cannot review your account or submit your account for approval.

☑ I have read and understood these notices

Protect Your Data!

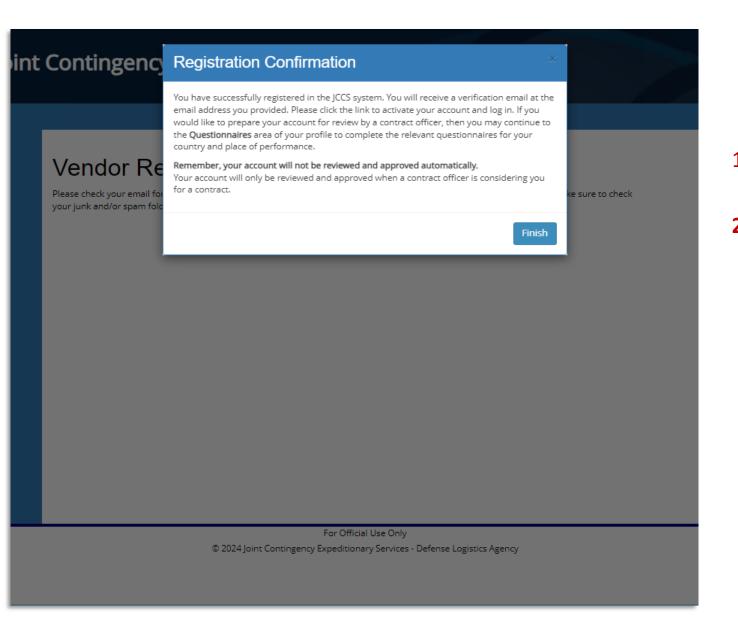
- . The JCCS helpdesk and US government personnel will never ask for your password.
- Authorized personnel will only use email addresses ending in "mil" or "gov." If you receive a message from someone
 soliciting information, check to make sure their email address, and the addresses of anyone on the CC line, end in "mil" or
 "gov."
- Never send sensitive information or documents (i.e. Passport, photocopies of IDs, financial information) via email. Please
 upload them to the correct places in your JCCS questionnaire. Anyone who is authorized to have this information should
 have JCCS access. If they do not have access, they are not authorized to have it and are not acting on behalf of the JCCS
 system or the US government.
- Once your company is reviewed, this result cannot be changed. Anyone who claims to be able to change this result is committing fraud.
- Registration in JCCS is free. Anyone charging you a fee to register you is defrauding you.
- If you are unsure about whether you should respond to an email or phone call, please submit a ticket to the JCCS helpdesk or ask your contract officer.

I have read and understood these notices

Create my account

Registration Confirmation

- 1. It is important to note that only contract office personnel can review your account. The JCCS Helpdesk is specifically forbidden to review your account, submit your account for review, or tell you your account status. The helpdesk is for technical assistance for the website only.
- 2. After reading these notices, check the boxes for both I have read and understood these notices.
- button. You will receive an email to validate your email address and activate your account within 24 hours. Click the link to activate your account. You will not be able to log in until you have activated your account, so make sure to check your spam/junk email box if it doesn't arrive quickly.
- 4. Important! Your account is not complete just because you registered. You must log in and complete your questionnaire before you are ready to be reviewed for base access.



Registration Confirmation Continued

- I. Read the message carefully and then click, "Finish."
- 2. Account Activation: Remember you will receive an email to validate your email address and activate your account within 24 hours. Click the link to activate your account. You will not be able to log in until you have activated your account, so make sure to check your spam/junk email box if it doesn't arrive quickly.



Updating Your Company Profile



å jolie.franklin@gmail.com ↔ Logout

☆ Home

Resources

My Account

My Companies

Proposals

Solicitations

Welcome new users! If this is your first time visiting the Joint Contingency Contracting System (JCCS) website, click Resources for training materials and information about the JCCS system.

Remember: The US personnel reading and reviewing your profile do not necessarily speak Arabic, Pashtun, Farsi, and other languages. Please enter your profile information in English if you wish your company to be reviewed.

Alert

There are no alerts in your area at this time.

Announcement

There are no announcements in your area at this time.

For Official Use Only

© 2023 Joint Contingency Expeditionary Services - Defense Logistics Agency



JCCS Home Page

1. Navigation

- **Home:** Returns you to the homepage.
- Resources: View FAQ and user guide.
- My Account: Edit your user profile.
- My Companies: Edit and update your company information.
- **Proposals:** Manage solicitations you have submitted for solicitations.
- **Solicitations:** View available solicitations.
- Alerts/Announcements: These will provide information about upcoming system changes, downtime, as well as information about issues occurring in your area.



☆ Home

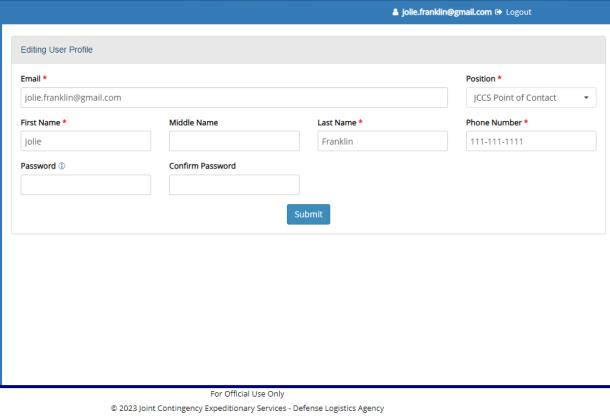
Resources

My Account

Proposals

Solicitations

My Companies



Edit User Profile

- 1. Click My Account.
- 2. Edit whichever fields you would like to update.
- 3. Put in your password.
- 4. Click Submit.
- 5. You will receive a message confirming that your profile has been updated.

Note: Anytime you make a change to your User Profile, you will need to include your password in order to save your changes.



→ Home

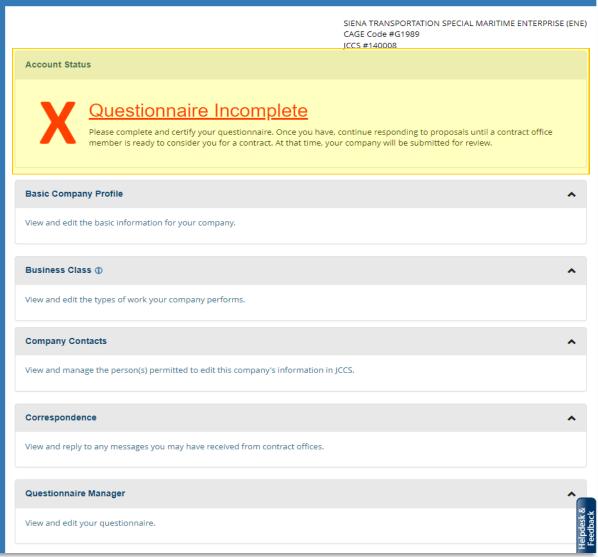
Resources

My Account

My Companies

Proposals

Solicitations



å rodstewart@siena.com ♠ Logout

Account Status

Account Status: This section explains where your account is in the review process and full description of the status and what you need to do to complete it.

- Questionnaire Incomplete (Red X): Please complete and certify your
 questionnaire. Once you have continue responding to proposals until a
 contract office member is ready to consider you for a contract. At this
 time, your company will be submitted for review.
- Ready for Review (Black circle): You have input all required information and your account is now ready to be reviewed. Please continue searching for and responding to solicitations, and your account will be submitted for review when a contract office is considering you for a contract.
- Complete (Green check mark): Your review is complete, and your company is permitted to contract in Middle East until (the system will display an expiration date)
- About to Expire (Orange Exclamation Point): Your clearance for Middle East expires on (will display an expiration date). Please make sure your basic profile and questionnaire information are up to date and no documents have expired. A contract office member will have to submit your account to be reviewed again.
- Expired (Red X): Your account needs to resubmitted for review. If you are actively performing on a US contract, please speak to your contract office and let them know your JCCS status has expired. If you do not have any active contracts, please continue to respond to proposals, and the contract office will resubmit you for review once they are considering you for a contract.
- Duplicate (Red X): This account has been marked as a duplicate.
 Please contact the JCCS helpdesk if you need help locating and updating the correct account for the given CAGE Code.

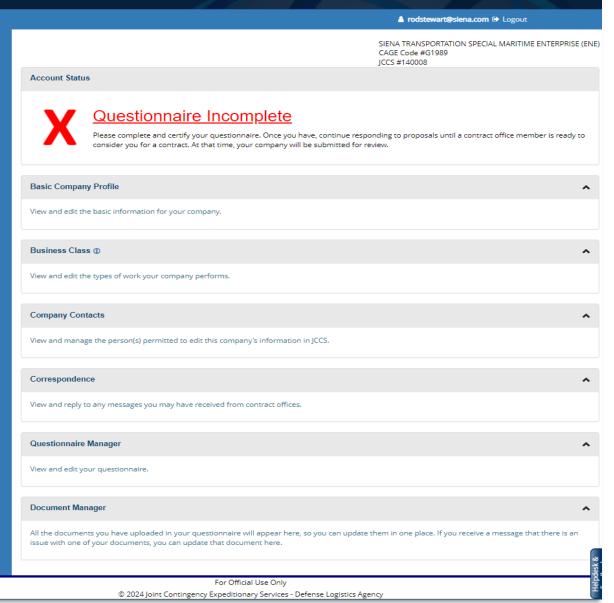
☆ Home

Resources

My Account

Solicitations

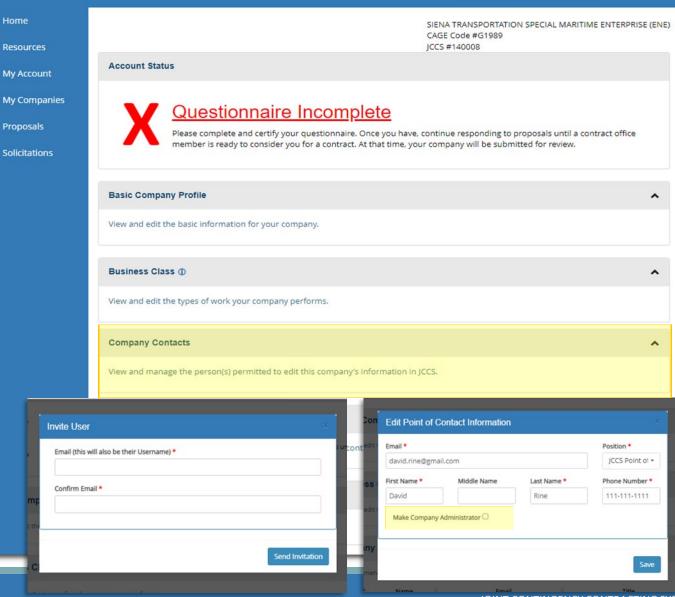
My Companies



Company Profile

- **1. Basic Company Profile**: This is the basic company information you entered at registration.
- 2. Business Class: Selecting the correct business classes will help contract offices find your company.
- 3. Company Contacts: Manage the people allowed to make changes to this company's information. You will be able to add and remove/delete users from the company account.
- **4. Correspondence**: This section will allow contract office personnel to message your company. Everyone who is a contact for this company will be able to see and reply to messages.
- **5. Questionnaire Manager**: Questionnaire about your company.
- **6. Document Manager**: A list of all the documents you have uploaded about this company and its personnel.

Home

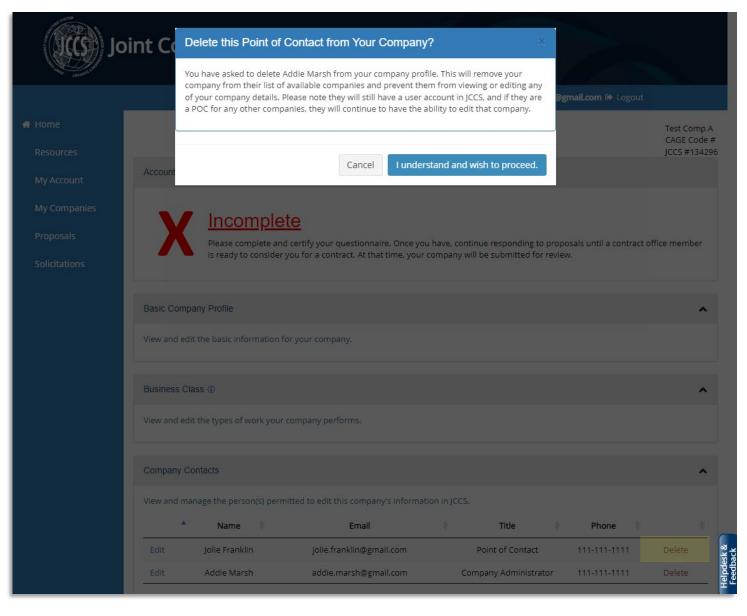


Company Contacts

- 1. Invite Contacts: Under Company Contacts, you can add additional users to manage your company. Click Add a New Contact, input their email, and click **Send Invitation**.
- 2. That person will receive an email invitation with a link to sign in and manage this company.
- **3. Company Administrator:** The Company Administrator is the only person that can invite additional persons into JCCS to manage the company.
- Designate a New Company Administrator: If you are leaving the company, click **Edit** beside the Point of Contact that is replacing you, check **Make Company Administrator**, and click Save.
- 5. You will still be attached to the company, but that person will be the new Company Administrator.

JOINT CONTINGENCY CONTRACTING SYSTEM (CUI)

å rodstewart@siena.com (→ Logout



Delete Contact

- To remove a user from this company, click
 Delete.
- 2. A message will appear explaining that this user will no longer be able to edit *this* company, but if they are a POC for other companies, they will still be able to edit those.
- 3. Click I understand and wish to proceed.
- 4. The removed person will receive an email advising them that they will no longer be able to edit this company.

Home

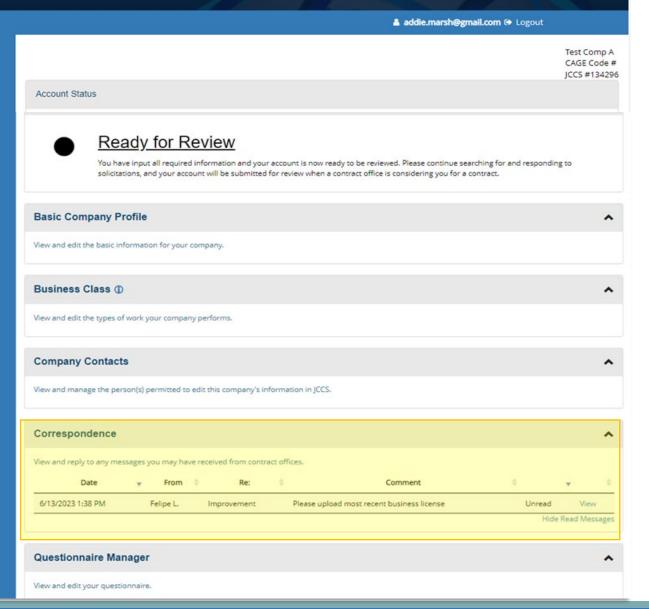
Resources

My Account

My Companies

Proposals

Solicitations



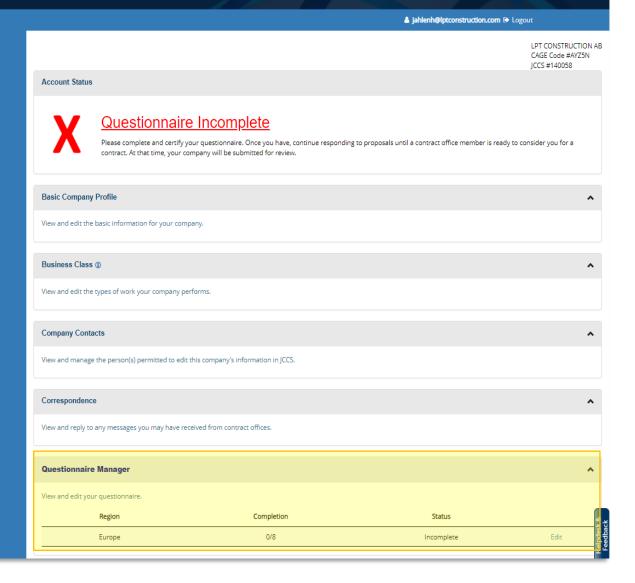
Correspondence

- Correspondence allows contract office personnel to message your company. Everyone who is a contact for this company will be able to see and reply to messages.
- 2. New messages will appear in this section.
- 3. View old messages by clicking Show Read Messages.
- 4. Click View to open an individual message.
- 5. You can reply to a message by typing your response into the Reply field and then clicking Send Reply.
- 6. Note: JCCS currently does not send notifications when a new message is sent to your company. You must log in to check your messages.



Completing and Managing Your Questionnaire

Solicitations



Questionnaire Manager

- 1. The questionnaire is a form that must be completed for your account to successfully be reviewed.
- 2. Country of Origin: This is automatically assigned based on the address you entered for your company. It cannot be edited.
- **3. Region**: The region this questionnaire is asking about.
- **4. Completion**: How many questions have been completed out of the total questions.
- **5. Status**: When it is complete and certified, it will be marked **Certified**.
- 6. Click **Edit** to open the questionnaire. It will open in a new browser tab.



å janine.aiko@gmail.com ⊕ Logout

Questionnaire Africa

- 1. Mailing Address
- 2. Property
- 3. Parent Company
- 4. Acquisitions, Joint Ventures, Subsidiaries
- 5. Key Personnel
- 6. Required Documents
- 7. Certify

	Radio Broadcasting CAGE Code # JCCS #137703
☐ 1. Mailing Address	
C 2. Property	
☐ 3. Parent Company	
☐ 4. Acquisitions, Joint Ventures, and Subsidiaries	
☐5. Subcontractors	
☐ 6. Key Personnel	
☐ 7. Required Documents	
☐ 8. Certify	

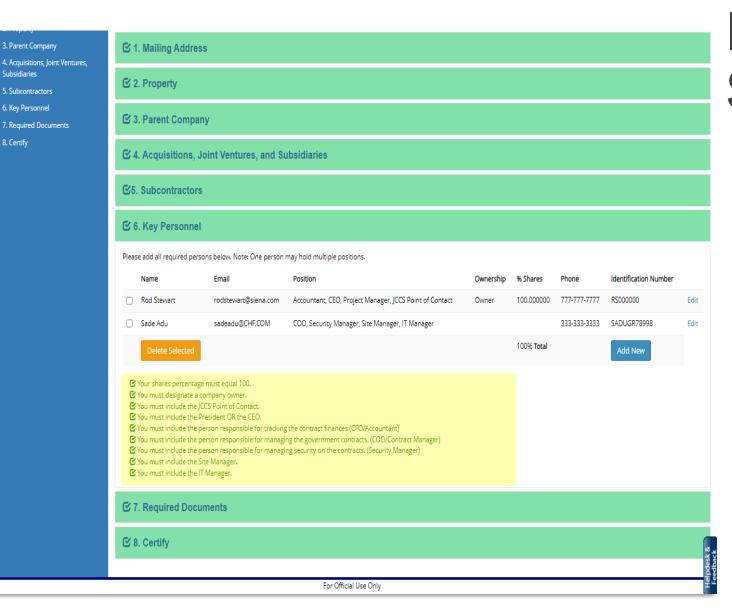
For Official Use Only

© 2024 Joint Contingency Expeditionary Services - Defense Logistics Agency

odesk &

Edit Questionnaire

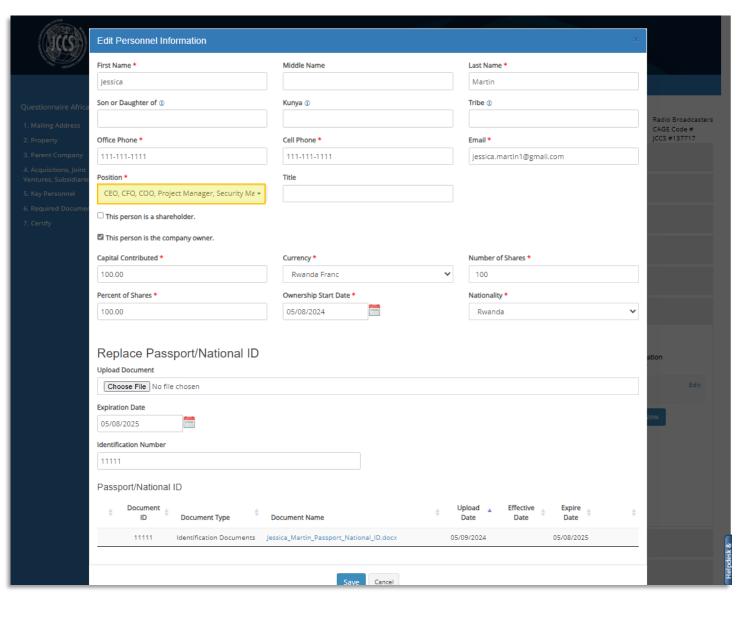
- 1. Every section is required to complete the questionnaire, and most are self-explanatory. As you complete each one, the header will turn green to indicate the required information has been provided.
- 2. If something seems inapplicable, finish the rest of the questionnaire to the best of your ability, and then ask a contract office member for assistance.
- 3. Each section of the questionnaire loads and saves separately, so if you are on a slower internet connection, you are less likely to encounter timeout issues.



8. Certify

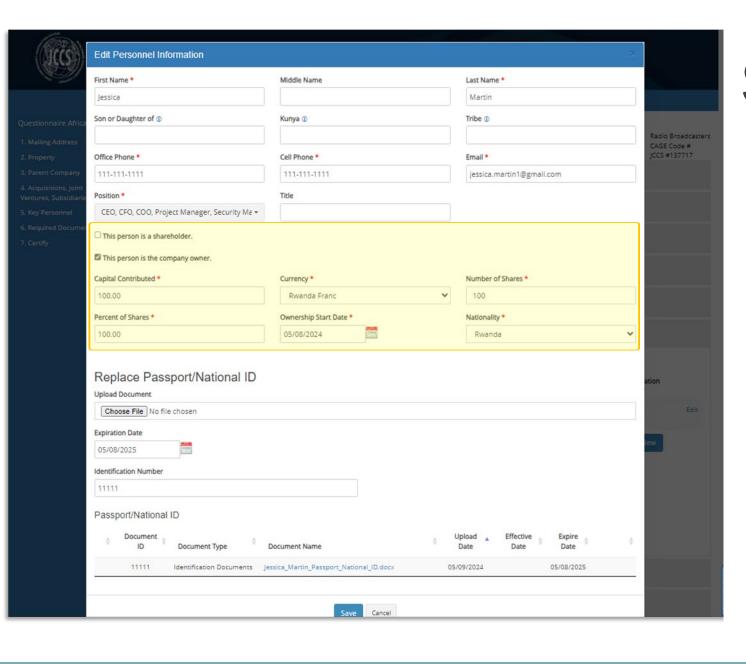
Key Personnel/ Shareholders

- **1. Positions and Ownership**: JCCS will prompt you with text in red to indicate what information is required. Once you have provided it, the text will turn green.
- 2. Shareholder %: This must equal 100% for the section to be complete.
- 3. Validation: The requirement for personnel is that you include all executive-level positions. This is what your corrected, completed section should look like! All positions are included, and all validations have turned green.



Positions

- 1. You can now select multiple positions for one person. Just click the Positions drop down and click each applicable position to check them.
- 2. If you have one person in your company that holds multiple job titles, you no longer have to enter them multiple times in the system. You must include a copy of their passport or national ID. Click Choose File to select the document, then enter its expiration date.
- 3. Click Save.



Shareholders

- If this person is a shareholder and/or owner, you can check the relevant box, and the shareholder/information will light up to allow you to input the information.
- 2. Note: Unless you check the box, the boxes will be grayed out.
- 3. 100% of shares are required to complete this section. If you have shareholders that own less than 1% of a share, they can be combined into a single person called "Small Shareholders" and a list uploaded for them instead of the passport/national ID.

Home
Resources
Account Status

LPT CONSTRUCTION AB CAGE Code #AYZ5N JCCS #140058 Ready for Review You have input all required information and your account is now ready to be reviewed. Please continue searching for and responding to solicitations, and your account will be submitted for review when a contract office is considering you for a contract. **Basic Company Profile** View and edit the basic information for your company Business Class (1) View and edit the types of work your company performs. Company Contacts View and manage the person(s) permitted to edit this company's information in JCCS. Correspondence View and reply to any messages you may have received from contract offices Questionnaire Manager View and edit your questionnaire.

å jahlenh@lptconstruction.com ↔ Logout



Document Manager

- 1. Expand the Document Manager.
- 2. All of the documents you uploaded in your questionnaire have been extracted so you can easily see what documents might have expired.
- 3. You can sort each column to move like documents together, and replace outdated or incorrect documents from this page, without having to re-open your questionnaire.



What's Next?

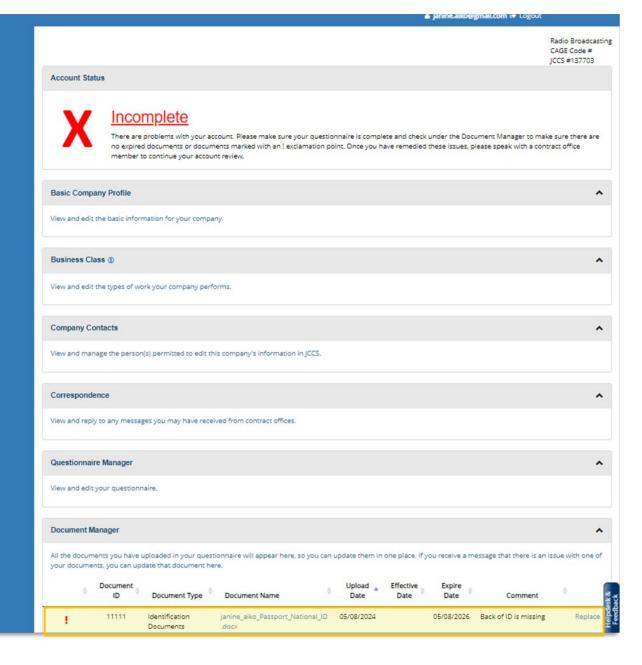
Your company will not be reviewed immediately.

Contract officers will review your profile *only* when they are considering you for a contract.

View solicitations, submit proposals, and stay in contact with your local contract office for opportunities.



Company Review



Home

Resources

My Account

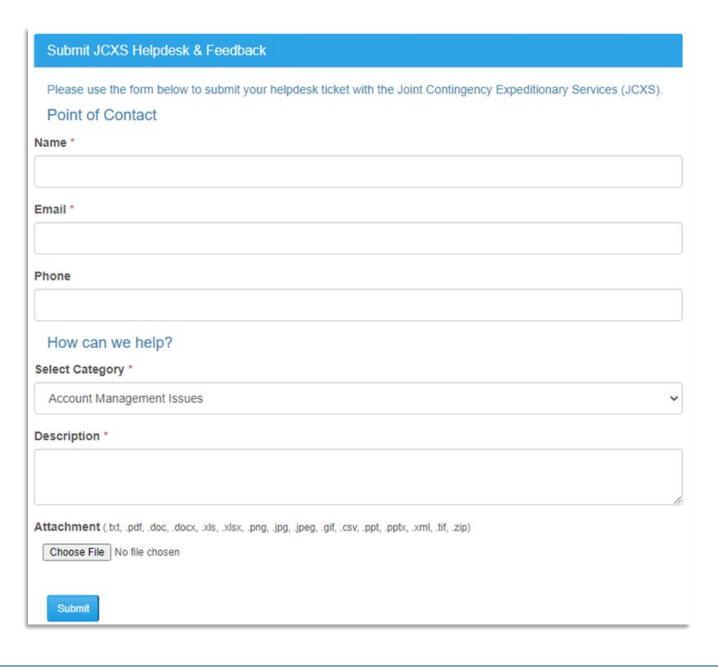
My Companies

Proposals

Solicitations

Document Manager Message

- 1. Once your account is being reviewed, you may receive comments if there is a problem with your documents.
- 2. You will receive an email notification if there is a problem.
- 3. Log in and go to the document manager to view the problem document. Read the instructions, then click Replace to upload the corrected copy of the document.
- 4. Let your contract office contact know you have addressed the issue.



Questions?

Click the **Helpdesk & Feedback** button and submit a helpdesk ticket for assistance.

Helpdesk & Feedback

A Helpdesk Specialist will reply to assist you.